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July 9, 2012

Mr. Steven J. Williams
California Department of Public Health
Drinking Water Field Operations Branch, Riverside District
1350 Front St., Room 2050
San Diego, CA 92101

Dear Mr. Williams:

SUBJECT: 2011 Consumer Confidence Report Certification Form

Enclosed please find the 2011 Consumer Confidence Report (CCR) Certification Form, a copy of EMWD's press release, and a copy of the CCR for your records.

For more information regarding this report, please contact Amy Mora at (951) 923-3777, ext. 6337.

Sincerely,

Handwritten signature: Jayne Joy for Jayne Joy

Jayne Joy, P.E.

Director, Environmental & Regulatory Compliance

Enclosure: 2011 CCR Certification Form
EMWD's 2011 CCR
Copy of press release

cc: Records Management
Community Involvement Department

**Consumer Confidence Report
Certification Form**
(to be submitted with a copy of the CCR)

Water System Name: Eastern Municipal Water District

Water System Number: 3310009

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 20, 2012 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the Department of Public Health.

Certified by: Name: Jayne Joy
Signature: [Signature]
Title: Director of Environmental and Regulatory Compliance
Phone Number: (951) 928-3777 x 6241 Date: July 5, 2012

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: Report was distributed to EMWD employees (660)
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- ☒ Posting the CCR on the Internet at www.emwd.org
 - ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations) EMWD Headquarters (both lobbies, 8-10 public libraries in EMWD's service area)
 - ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☒ Delivery to community organizations (attach a list of organizations) various Chambers of Commerce Offices in Service area
- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www.emwd.org
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission



News from EMWD

Community Involvement Department

951/928-3777, ext. 4206

FAX 951/928-6171

Comminvolve@emwd.org

P.O. Box 8300

Perris, CA 92572-8300

For Immediate Release

Eastern Municipal Water District's Consumer Confidence Report Now Available *Report conveys that EMWD's water is safe to drink*

Perris, CA (June 20, 2012)— Eastern Municipal Water District (EMWD) has mailed a copy of its Consumer Confidence Report (CCR) to drinking water customers within its service area and has posted the document to its Website at www.emwd.org. The report, which is required by California Department of Public Health, provides useful and important information about the sources and quality of EMWD's drinking water as well as regulations and programs that protect public health.

According to Ken Marshall, EMWD manager of laboratory and water quality services, "The District uses state-of-the-art water treatment processes and performs extensive monitoring and testing of the water we serve. In fact, in 2011, the EMWD laboratory tested nearly 7,000 water samples and performed more than 46,000 water quality tests on those samples collected throughout the year to insure our water is safe."

EMWD has just under 40 sources of water. It is not uncommon for untreated groundwater or surface waters to have some measurable contaminants. Therefore, it is important for EMWD and other water agencies to protect customers' safety by treating or blending the water before distribution to meet all drinking water regulations. EMWD supports science-based standards that provide health benefits to the public in an economically balanced manner. Should more stringent standards be set, EMWD will meet them.

"EMWD's CCR is *the place* to find accurate information about our water quality," said Marshall. "Unfortunately, there is a lot of misinformation being conveyed to the public that unnecessarily leads to confusion about the quality of water. We're proud of our high quality water and welcome opportunities to maintain the public's unwavering confidence. We encourage customers to call us any time they have a question, or invite us to speak before community organizations. Our information is based on published facts, verifiable by the U.S. Environmental Protection Agency and California Department of Public Health."

EMWD distributes copies of the CCR to all customers who receive a monthly statement. Those who do not receive an EMWD statement, such as apartment residents, may request a copy by calling (951) 928-3777 extension 4237. The CCR will soon be available in Spanish, as well. For any questions about water quality or the CCR, contact Ken Marshall or Amy Mora, EMWD environmental analyst, at (951) 928-3777 extension 6337.

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EMWD is the freshwater, wastewater service and recycled water provider to a 542-square mile area from Moreno Valley southward along the I-215 corridor to Temecula and eastward to Hemet and San Jacinto. Approximately 755,000 people live and work in this area. In addition to its own water customers, EMWD supplements water to six local water agencies and municipalities that have their own water departments. EMWD operates four water reclamation facilities and treats some 46 million gallons of wastewater daily. More information can be found at EMWD's website www.emwd.org.

003971

00500

FedEx NEW Package
US Airbill

Tracking Number

8996 4462 9432

1 From Please print and press hard

Date 7/9/12

Sender's FedEx Account Number

SENDER'S FED

1046423956 ONLY

Sender's Name

EMWD - Amy Mora

Phone 951 928-3777

Company

EASTERN MUNICIPAL WATER DIST

Address

2270 TRUMBLE RD

City PERRIS

State CA

ZIP 92570

Day/Floor/Room

2 Your Internal Billing Reference

Print 24 characters will appear on invoice.

OPTIONAL

3 To

Recipient's Name

Mr Steven Williams

Phone 619 525-4834

Company

CA Dept of Public Health, Drinking Water

Address

1350 Fort St

RM 202D

Day/Floor/Room

Address

Use this line for the HOLD location address or the continuation of your shipping address.

City San Diego

State CA

ZIP 92101

0449088120



The FedEx US Airbill has changed. See Section 4.
For shipments over 150 lbs., order the new FedEx Express Freight US Airbill.

Form 0215

Sender's Copy

4 Express Package Service

NOTE: Service order has changed. Please select carefully.

Next Business Day

2 or 3 Business Days

FedEx First Overnight

FedEx First Overnight service is available to select locations. Delivery reference will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Priority Overnight

FedEx Priority Overnight service is available to select locations. Delivery reference will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Standard Overnight

FedEx Standard Overnight service is available to select locations. Delivery reference will be delivered on Monday unless SATURDAY Delivery is selected.

Packaging

* Standard unless noted below.

FedEx Envelope*

FedEx Pak*

FedEx Box

FedEx Tube

Other

6 Special Handling and Delivery Signature Options

SATURDAY Delivery

SATURDAY Delivery is available for select locations. Delivery reference will be delivered on Saturday unless SATURDAY Delivery is selected.

No Signature Required

No signature is required for delivery. Delivery reference will be delivered on Monday unless SATURDAY Delivery is selected.

Direct Signature

Direct Signature service is available to select locations. Delivery reference will be delivered on Monday unless SATURDAY Delivery is selected.

Indirect Signature

Indirect Signature service is available to select locations. Delivery reference will be delivered on Monday unless SATURDAY Delivery is selected.

Does this shipment contain dangerous goods?

One box must be checked.

No

No dangerous goods are shipped in this package.

Yes

Yes, as per attached Shipper's Declaration. Shipper's Declaration is required for all dangerous goods shipments.

Dry Ice

Dry Ice is shipped in this package.

Cargos Aircraft Only

Cargos Aircraft Only service is available to select locations. Delivery reference will be delivered on Monday unless SATURDAY Delivery is selected.

7 Payment Bill to:

Enter FedEx Account No. or Credit Card No. below.

Sender's Account No.

Account No.

Recipient

Third Party

Credit Card

Cash/Check

Total Packages

Total Weight

Total Declared Value*

Enter value in U.S. dollars.

PULL AND RETAIN THIS COPY BEFORE AFFIXING TO THE PACKAGE. NO POUCH NEEDED.